Anglicare

Farrer Brown Court

Residential Care

Key Features Statement

October - December 2024

208 David Road, Castle Hill

Farrer Brown Court is located within Anglicare's extensive Castle Hill precinct. It is within 2km of Castle Hill shopping area and within 10km of The Sydney Adventist Hospital, The Hills Private Hospital and Hornsby Hospital.

There are regular bus services to the village, providing transport to local shops and railway stations. It is also within close proximity to the nursery cafés and villages of Glenhaven and Dural. Residents also have access to the many facilities contained within the Castle Hill site including landscaped gardens, cafés, social groups and health and wellbeing services.

- Accommodation for 134 residents over three levels, the rooms overlook a central courtyard and surrounding bushland
- Includes a secure memory support unit for 24 residents
- Chaplains providing pastoral care, church services and other fellowship activities
- Nursing staff are available 24 hours a day
- A dedicated life enrichment team facilitates daily and regular activities for residents including clubs, groups, and outings

Palliative care

- If required palliative care is available

Respite care

- Emergency respite: subject to availability

Rhythm of Life®

At Anglicare we believe person-centred care is the foundation of quality aged care and that there is no 'one size fits all' solution when it comes to giving you the support you need.

It's not about fitting into our routine, but rather maintaining your own along with your independence and choice on how you would like to live every day. We believe you should receive personalised care that considers your past, your interests, and your preferences.

That is why we have developed a unique program called Rhythm of Life®. Below are the eight principles of Rhythm of Life® that guide everything we do in our residential care homes to empower you to make informed decisions and enrich your quality of life.

Common areas

Café

- Adjacent to the foyer
- Adjoins a covered courtyard
- Light snacks and sandwiches are available
- Some standard toiletry and personal items are also available
- Services provided will include a fee

Chapel / Activity room

- The chapel connects to the lounge and is used for resident worship, meetings and various activities

Consulting / Physiotherapy rooms

- Purpose built room for visiting doctors
- Resident gym staffed by Allied Health Providers

Dining room

- Dining room is open for breakfast, lunch and dinner
- Used for special resident functions
- Continental self-serve breakfast in addition to hot breakfast

Common areas (continued)

Hairdressing / Beauty salon

- Located on the ground floor is a purpose-built salon
- Salon operates most weekdays
- Services provided will include a fee

Lounge

- The lounge connects to the chapel and is a hub of social activity
- Includes tables, chairs and sofas along with entertainment facilities, including a flat screen television and grand piano
- A large, covered balcony area is off the lounge and provides a sunny outdoor area for residents

Outdoor areas

- The large centrally located courtyard has a covered area and a small vegetable patch
- Memory support unit contains it's own secure garden with walking paths

Sitting rooms

- Multiple resident sitting and activity rooms are located on the top level and are available for various resident activities and meetings

Library

- Located on the ground level
- Well stocked with books and DVDs, including internet kiosk
- Supported by volunteers who can assist residents with selections and returns

Private rooms

Each private room features built in cabinetry, ensuite bathroom and thoughtful design features.

Quality, condition, size and amenity

- Single electric bed
- Bed coverings, including sheets, pillows and bed spread. Residents are welcome to bring their own.
- Built-in cabinetry with shelving, hanging space, display shelving
- In room basin and mirror, in some rooms
- Window with curtains
- Carpet or vinyl floor coverings
- Emergency call button
- Security box
- SMART Televisions
- Some rooms have their own balcony

Design Features

- Lift access allow residents to move easily between floors

Bathroom

- Tile flooring
- Basin, grab rails (where required), shower with curtain and toilet
- Emergency call button

Number of residents per room

- One

Memory Support Rooms

- Residents within the memory support have access to their own sitting room and dining room which is furnished with couches, tables and chairs and a flat screen television, Tovertafel and upright piano
- Secure garden area which contains outdoor furniture
- Access codes provide security

Additional services

Anglicare offers higher standards of hospitality services for residents. For an additional daily payment, residents receive access to an additional range of services provided over and above those listed in the previous Care and Services section. These include, but are not limited to:

Enhanced Dining Experience

- Hot cooked breakfast daily with extended hours
- Extensive lunch menu – choice of at least two main courses, other options including soups, salads, light meals, sandwiches & dessert
- The option of an alcoholic beverage with lunch
- Variety of dinner choices – hot meal, soups, salads, sandwiches & selection of light meals
- Resident Snack Bar 24/7
- After-hours menu available upon request
- BBQs &/or special occasion meals in addition to routine social & cultural meals & events
- Happy hour
- Choice of dining venues
- Moulded food for pureed diets

Additional services (continued)

Technology and Engagement

- WiFi internet for residents & their visitors (up to 3 devices)
- CareApp to connect residents, carers and families
- Tovertafel interactive technology for enhancing cognitive and memory support
- BrainTrainerPlus™ digital experience to encourage active minds
- iPads/Tablets for resident use
- Wall mounted SMART TV in resident rooms

Lifestyle and Interests*

- Exercise sessions
- Live entertainment
- Animal and pet visits
- Armchair travel sessions
- On-site gym/physiotherapy room
- Professionally printed clothing labels
- Capital Guardians account
- Bus outings – some lunches or ticket charges at additional cost to resident
- Church to you
- On-site Chaplain

All new residents are charged the daily Additional Services fee** as a condition of entry. This is a package, and individual services are not offered separately.

Residents paying the Additional Services fee are reviewed regularly (or as requested by the resident or person responsible) for their ability to access and benefit from the Additional Services.

Full details are in the Resident Agreement.

* All activities subject to public health orders

** Additional Services fee is outlined on the pricing page for each home

October - December 2024

Pricing

Room types

Room type	Number of rooms	Size (m^2)	Description
A	134	17.7 - 19.3	Standard private room with private ensuite

Payment options

Residents can choose to pay for their accommodation by a refundable accommodation deposit (RAD), a daily accommodation payment (DAP), or a combination of both.

A RAD is paid as a lump sum amount. A DAP accrues daily and is paid periodically, for example fortnightly.

A combination payment includes both a partial lump sum (RAD) and daily payments (DAP).

Where a resident doesn't pay the RAD in full, they can elect to have their DAP deducted from their contribution. Where this occurs, the amount of DAP will gradually increase as their contribution decreases. As the RAD contribution decreases, the resident may be required to make a further contribution if the deductions are to continue.

Pricing

Room type	Aged care pricing commissioner approved*	Maximum refundable accommodation deposit (RAD)	Maximum daily accommodation payment (DAP)**	10% RAD	90% DAP
A	N/A	$550,000	$126.27	$55,000	$113.65

Additional Services Fee*** – $60 per day or $9 per day for fully supported residents

* Applicable to accommodation valued over $550,000

** DAP prices subject to change quarterly to align with government quarterly interest rate changes

*** For new residents entering the residential care home from July 2023, the Additional Service Fee will be indexed on an annual basis in July of each year based on the CPI increase for the previous year. This also applies to partially supported residents.

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For more information please contact us.

anglicare.org.au/agedcare

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