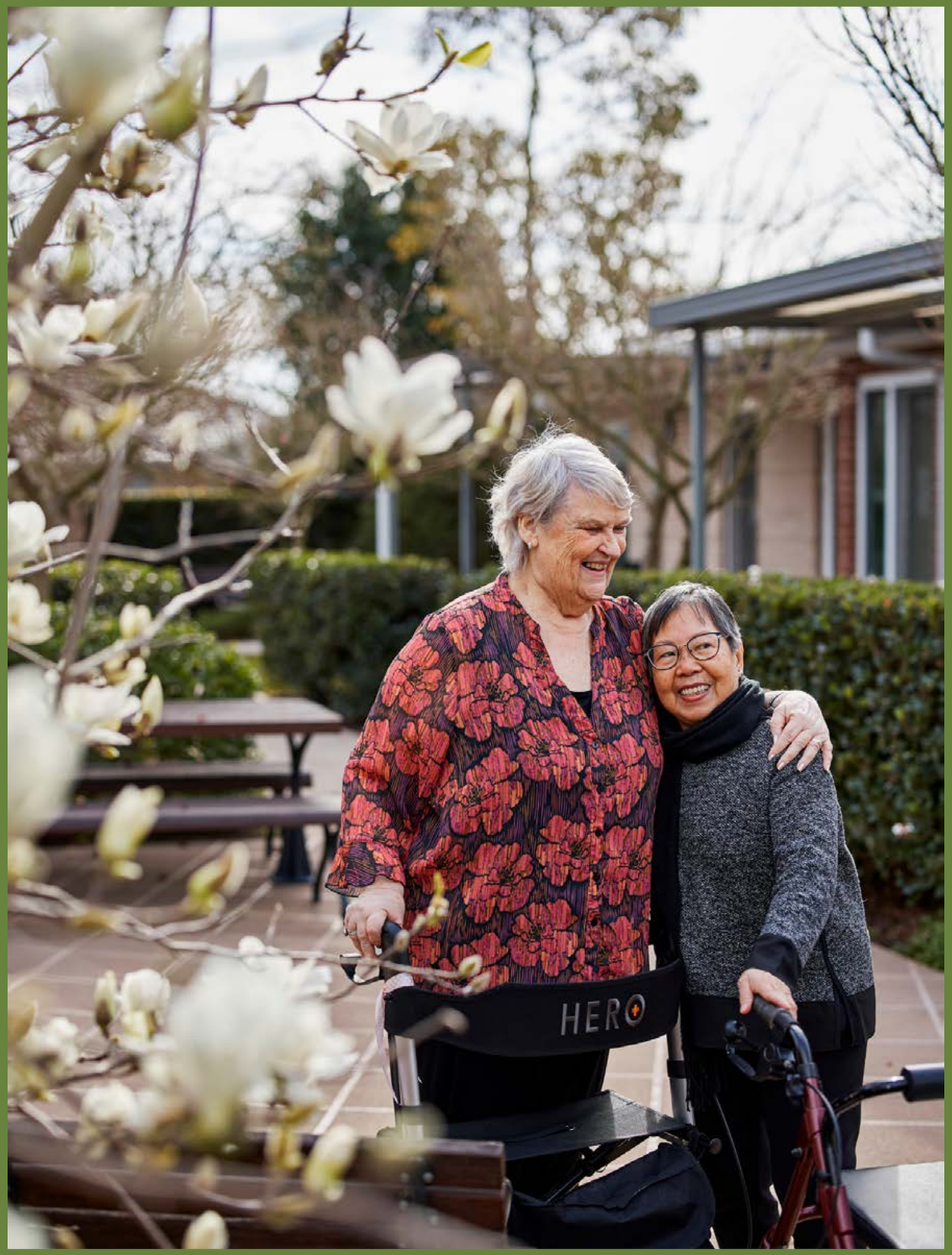
Anglicare

Dudley Foord House

Residential Care

Key Features Statement

October – December 2024



4 View Street, The Ponds

Dudley Foord House is located on-site The Ponds Village in Sydney's north-west within the award-winning master planned suburb of The Ponds. The home provides accommodation for 104 residents. Conveniently situated 500m from local shops which are accessible via car, bus or on foot.

- The innovative building design incorporates a village feel 'Main Street' complete with shopfronts for some of the services we provide and is filled with natural light
- All areas open to internal courtyards, which connect to the gardens
- BBQ area, café and multi-purpose hall with access to a children's playground
- Chaplains providing pastoral care, church services and other fellowship activities
- Nursing staff are available 24 hours a day
- A dedicated life enrichment team facilitates daily and regular activities for residents including clubs, groups, and outings

Palliative care

- If required palliative care is available

Respite Care

- Emergency respite – subject to availability

Rhythm of Life®

At Anglicare we believe person-centred care is the foundation of quality aged care and that there is no 'one size fits all' solution when it comes to giving you the support you need.

It's not about fitting into our routine, but rather maintaining your own along with your independence and choice on how you would like to live every day. We believe you should receive personalised care that considers your past, your interests, and your preferences.

That is why we have developed a unique program called Rhythm of Life®. Below are the eight principles of Rhythm of Life® that guide everything we do in our residential care homes to empower you to make informed decisions and enrich your quality of life.

Common areas

'Main Street' Shopfronts

- Chaplain: private room to meet with chaplain for pastoral care
- Hairdressing salon: purpose-built salon has three styling stations and two wash basins. Services provided will include a fee
- Library: includes a collection of large print books for use by the residents
- Meeting Place: located just behind reception is a private room that residents and families may use for conferences, small private events, dinners or meetings
- The Exchange: contains a computer kiosk with internet access for resident use, as well as access to a telephone
- The Ponds Cafe: opens to the BBQ area. Featuring an automatic coffee machine with a variety of hot beverage selections, cakes, biscuits and slices. Services provided will include a fee
- Wellness Centre: includes a private consultation room, which can be used by GPs or other allied health professionals such as podiatrists and audiologists

Activities room / Chapel

- Includes two large projector screens for movie nights, two additional televisions, a piano and seating for up to 130 people
- Connected to this space is a large outdoor terrace

Common areas (continued)

Courtyard areas

- Located between each wing with plenty of natural light, landscaped gardens and seating areas
- Some gardens contain raised garden beds, shaded seating areas, as well as architectural features such as bridges, pergolas, rotundas, golf putting green and an old red telephone box

Dining / Lounge areas

- The 'Main Street' area has a range of lounge options including one area with a television
- There are also accessible bathrooms off both ends of the 'Main Street' for residents and visitors
- Acacia, Beaumont and Claremont wings all have their own lounge areas, dining, kitchenette and space for resident activities
- Drayton, Estuary, Fanflower and Greenview wings all have their own lounge, dining and kitchenette, suited to residents who require more supervision and assistance

Laundries

- There is an on-site commercial laundry for residents' clothing
- Beaumont and Fanflower wings also contain a laundry for resident use, including a washer and dryer

Nurse's clinics

- There are five nurses' clinics located throughout the home, which include medication storage, first aid and other supplies

Physiotherapy

- Physiotherapy room available for consultations

Sitting areas

- Within Estuary and Fanflower wings there is a secondary lounge area which includes comfortable seating, coffee tables, a television, large windows and access to the garden courtyard

Private rooms

Each private room features built in cabinetry, ensuite bathroom and thoughtful design features.

Quality, condition, size and amenity

- Single electric bed
- Bed coverings, including sheets, pillows and bed spread. Residents are welcome to bring their own
- Built-in cabinetry with shelving, hanging space, lockable drawer, display shelving
- Space for bar fridge. Some rooms include small kitchenette
- Wall-mounted SMART television
- Air conditioning
- Windows with block-out and sheer curtains
- Emergency call buttons

Design Features

- Layout is designed to minimise travel distance for residents
- Access codes provide security in dementia-friendly areas

Bathroom

- Tile flooring and walls
- Wheelchair accessible with grip rails next to the toilet and shower as required
- Vanity area with bench space and storage
- Emergency call button

Number of residents per room

- One

Additional services

Anglicare offers higher standards of hospitality services for residents. For an additional daily payment, residents receive access to an additional range of services provided over and above those listed in the previous Care and Services section. These include, but are not limited to:

Enhanced Dining Experience

- Hot cooked breakfast daily with extended hours
- Extensive lunch menu – choice of at least two main courses, other options including soups, salads, light meals, sandwiches & dessert
- The option of an alcoholic beverage with lunch
- Variety of dinner choices – hot meal, soups, salads, sandwiches & selection of light meals
- Resident Snack Bar 24/7
- After-hours menu available upon request
- BBQs &/or special occasion meals in addition to routine social & cultural meals & events
- Happy hour
- Choice of dining venues
- Moulded food for pureed diets

Additional services (continued)

Technology and Engagement

- WiFi internet for residents & their visitors (up to 3 devices)
- CareApp to connect residents, carers and families
- Tovertafel interactive technology for enhancing cognitive and memory support
- BrainTrainerPlus™ digital experience to encourage active minds
- iPads/Tablets for resident use
- Wall mounted SMART TV in resident rooms
- Robotic therapy animal
- Evoke® TV & Radio channels available in resident's room

Lifestyle and Interests*

- Musical playlist for residents – available on request
- Live entertainment
- Armchair travel sessions
- On-site gym/physiotherapy room
- Professionally printed clothing labels
- Capital Guardians account
- Bus outings – some lunches or ticket charges at additional cost to resident
- Church to you
- On-site Chaplain

All new residents are charged the daily Additional Services fee** as a condition of entry. This is a package, and individual services are not offered separately.

Residents paying the Additional Services fee are reviewed regularly (or as requested by the resident or person responsible) for their ability to access and benefit from the Additional Services.

Full details are in the Resident Agreement.

* All activities subject to public health orders

** Additional Services fee is outlined on the pricing page for each home

October – December 2024

Pricing

Room types

Room type	Number of rooms	Size (m^2)	Description
A	97	23 – 28	Private room with ensuite bathroom and direct access to landscaped courtyards
B	7	23	Private room with private ensuite

Payment options

Residents can choose to pay for their accommodation by a refundable accommodation deposit (RAD), a daily accommodation payment (DAP), or a combination of both.

A RAD is paid as a lump sum amount. A DAP accrues daily and is paid periodically, for example fortnightly.

A combination payment includes both a partial lump sum (RAD) and daily payments (DAP).

Where a resident doesn't pay the RAD in full, they can elect to have their DAP deducted from theircontribution. Where this occurs, the amount of DAP will gradually increase as their contributiondecreases. As the RAD contribution decreases, the resident may be required to make a furthercontribution if the deductions are to continue.

Pricing

Room type	Aged care pricing commissioner approved*	Maximum refundable accommodation deposit (RAD)	Maximum daily accommodation payment (DAP)**	10% RAD	90% DAP
A	Yes	$750,000	$172.19	$75,000	$154.97
B	Yes	$680,000	$156.12	$68,000	$140.51

Additional Services Fee*** – $60 per day or $9 per day for fully supported residents

* applicable to accommodation valued over $550,000

** DAP prices subject to change quarterly to align with government quarterly interest rate changes

*** For new residents entering the residential care home from July 2023, the Additional Service Fee will be indexed on an annual basis in July of each year based on the CPI increase for the previous year. This also applies to partially supported residents.

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For more information please contact us.

anglicare.org.au/agedcare

1300 111 278